## EFFECTIVE: SEPTEMBER 2004 CURRICULUM GUIDELINES

| A. | Division: | Instruction | Effective Date: | September 2004 |
| :---: | :---: | :---: | :---: | :---: |
| B. | Department / <br> Program Area: | Commerce \& Business Admin. | Revision $\quad \mathbf{X}$ | New Course |
|  |  |  | If Revision, Section(s) Revised: | C |
|  |  |  | Date of Previous Revision: | 2002-09 H |
|  |  |  | Date of Current Revision: | 2004-09 |
| C: |  | D: |  | E: |



## M: Course Objectives / Learning Outcomes

At the end of the course, the successful student should be able to:

1. identify many of the issues and challenges involved in the recruitment, maintenance and development of an effective and efficient workforce;
2. identify and apply some of the methods utilized in human resource management;
3. demonstrate a knowledge of the human resource function as it relates to other managerial functions such as finance, marketing and production;
4. solve various case studies involving problems common to human resource management.

N: Course Content:

1. The history and development of the human resource management function.
2. Government legislation, human rights, compliance and their impact on decision-making.
3. Planning for human resource needs. Job analysis.
4. Staffing the organization. Recruitment, selection and placement. Procedures. Decisions and constraints. Orientation, socialization and accommodation.
5. Appraising and compensating employees. Performance evaluation. Job evaluation. Compensation systems. Indirect compensation.
6. Training and developing employees. Managing employee careers.
7. Establishing and maintaining effective labour relations. Collective representation. Interaction between union and management.
8. Analyzing and improving the work environment. Health and safety. Quality of work-life. Stress management. Personnel data collection.
9. Terminating employees. Protecting the interests of employers while respecting employee rights.
10. Trends and comparisons. Personnel audit. Future challenges.

O: Methods of Instruction

Lectures, seminars, role-playing, case analyses and group discussions.

P: Textbooks and Materials to be Purchased by Students
Belcourt M., et al. Managing Human Resources, Latest Ed. Nelson

Q: Means of Assessment

| Tests | $40 \%$ |
| :--- | :--- |
| Final Examination | $30 \%$ |
| Case reports | $20 \%$ |
| Participation | $\underline{10 \%}$ |
|  | $\underline{\underline{100 \%}}$ |

R: Prior Learning Assessment and Recognition: specify whether course is open for PLAR
No

Course Designer(s): Patrick Brown
Education Council / Curriculum Committee Representative
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