

Get prepared before the semester starts



New Student Update Winter 2025 #4 – December 10

Hello,

Now that you are registered for your classes, it's time to make sure you are well prepared for your first semester. January will be here before you know it!

In this **New Student Update**, you can find information about:

- New Student Orientation (Reminder)
- Getting your Student ID Card
- Loading your U-Pass
- Parking on campus
- Health and dental coverage
- Douglas Students' App
- STSU-1100 Introduction to College Studies



New Student Orientation (Reminder)

Get ready for your first semester by attending one of the **General New Student Orientation Sessions** to take your first look at life on campus, receive useful information, connect with peers and have your questions answered.

- December 16 | New Westminster Campus | [Register now](#)*
- December 17 | Coquitlam Campus | [Register now](#)*
- January 3 | New Westminster Campus | [Register now](#)*

**Registration using desktop devices is highly recommended for better user experience. Contact studentlife@douglascollege.ca if you encounter any problems.*

If you are attending the orientation session on December 16, you will be able to take a brief look at the New Westminster Campus via a campus activity. If you want a deeper look at different areas and services before the semester begins, [register for the New Westminster campus tour on December 18](#) in addition to the orientation session. For Coquitlam Campus, a tour is already included during the orientation session on December 17. More tours will be available January 6-8 on both campuses and details will be announced in the next New Student Update.

Check out the [Orientation webpage](#) for more details about New Student Orientation!



Getting your Student ID Card

Your Student ID Card is your official Douglas College picture identification. It is essential if you are utilizing services at the Library, accessing campus facilities outside of regular hours, using your U-Pass and more.

You can [request your Student ID Card](#) in person at Enrolment Services at either the New Westminster or Coquitlam Campuses or online by logging in to your [myAccount](#), selecting “**Student Records**”, and then “**Student ID Cards**” on the left of the page. When submitting the request, you will need to provide a copy of your government-issued photo ID (driver's license, BCID or passport) as well as a photo of yourself that will be printed on your Student ID Card. Pre-ordered cards can be picked up after 3 business days at the campus of your choice or mailed to your address. If you are picking up your card in person, remember to bring a physical copy of your government-issued photo ID, as a digital copy will not be accepted. To beat the lines at the start of the semester, you are encouraged to request your card early.



Loading your U-Pass

Students registered in 3 or more credits of on-campus courses will be charged the U-Pass fee in their tuition for that semester. If you are included in this group, you will want to load your U-Pass onto your Compass Card. Check out the [U-Pass BC on Compass Card webpage](#) for instructions. Make sure you load your U-Pass each month. You can do this as early as the middle of the month prior. To help you remember, set up text or email notifications in your [U-Pass BC portal](#). For questions, please contact upassbc@douglascollege.ca.

Parking on campus

If you are thinking about driving to Douglas, it is important for you to learn how our parking services function so you can study without having to worry about your vehicle. Check out the [Parking webpage](#) to learn where you can park at our campuses and how to buy an ePermit for the Winter Semester. [Electric vehicle charging stations](#) and [covered bike parking facilities](#) are also available on the two campuses.



Health and dental coverage

The [Douglas Students' Union \(DSU\)](#) administers a health and dental plan to make coverage more accessible and affordable for students. The extended health and dental plan gives you coverage, supports you to maintain a high quality of health, and ensures that you are covered when medical emergencies come up.

New students enrolled in the Winter semester are eligible to opt in to the DSU Health and Dental Plan. You can manually opt in online starting January 20 until January 31 by 4pm through their [enrolment form](#). There is also an opportunity to add dependents during the opt-in period.

For questions or more information about the DSU Health and Dental Plan, please email services@thedsu.ca or check out the [DSU Health & Dental Plan webpage](#).

Douglas Students' App

Download the [Douglas Students' App](#) to connect with your fellows and stay up to date on upcoming campus events. Use the app to chat with other students about courses, buy and sell textbooks, find housing accommodations and more. It is free to download and available for both Android and Apple.



STSU-1100 Introduction to College Studies

Looking for a 3-credit course that can help you reach your potential as a new student at Douglas College? Looking to improve your academic performance or discover what you are passionate about pursuing in post-secondary? Consider [STSU-1100 Introduction to College Studies](#)! This course is designed to help you develop academic skills, discover your personality type, learn to write research papers and create a motivational mindset needed to succeed in college. We can also help you establish clearer pathways for both your education and potential future career pursuits! Contact [Cav Whitely](#) if you have questions about the course.

Stay informed!

If you want to revisit previous New Student Updates, please visit the [Orientation webpage](#) and refer to the column on the right.

Follow us on Instagram [@studentlifedc](#) to keep up to date with everything happening at Douglas College!

Questions?

For questions, please email studentlife@douglascollege.ca. If you are an international student, please submit your questions through the [Douglas College International contact form](#).